

Service and maintenance conditions (10/2017)

These installation and service conditions apply to all services such as installation, maintenance, repair, planning and commissioning work at EP and at customer site. The following charge rates are stated as net prices plus the currently applicable value added tax.

Hourly rates:	Skilled worker	80.00 € / h	103971
	Project and service technician	105.00 € / h	103973
	Project engineer	120.00 € / h	103981
	System, calibration and software engineer	140.00 € / h	103967
Calibrations upon receipt of proof: (incl. calibration equipment)	Set-up time incl. preparation/follow-up work	105.00 € / h	105285
	Calibration (calibration, adjustment, documentation)	160.00 € / h	105290
	Training provided by a system, calibration & software engineer	160.00 € / h	123617
	Daily rate Training	1,200.00 €	144899
Surcharges:	Overtime surcharge (from the 8 th hour on)	50.00 %	
	Working on Saturdays	50.00 %	
	Sundays and public holidays	100.00 %	
	Night surcharge between 8:00 pm and 6:00 am	50.00 %	
Travel expenses:	Travel time 1 st employee (incl. car)	1.80 € / km	104441
	2 nd employee and further employees	1.20 € / km	104442
	Travel expenses for the train	Upon receipt of proof	104444
	Flight Business Class	Upon receipt of proof	104446
	Travel time (Charge rate Employee -10%)		119179
	Daily rate Germany (Hotel, expenses)	140.00 €	104447
	Daily rate Germany without overnight stay	30.00 €	104448
	Daily rate Abroad without overnight stay	Depending on the country	104449
Daily rate Abroad (Hotel, expenses)	Depending on the country	111285	
Authority to issue instructions:	EP Ehrler Prüftechnik exclusively has the authority to issue instructions. Calibration or maintenance is carried out according to the calibration and maintenance plan in compliance with the calibration directives of EP Ehrler Prüftechnik. The coordination of the calibration and maintenance work will be in agreement with both contact persons.		
Others:	After termination, the completed order execution has to be accepted by the customer on site by signing the service form		
Terms of payment:	14 days after receipt of invoice		
Working hours:	The normal working hours of our employees are 40 hours / week, that is 8 hours daily from Monday to Friday		